June 27, 2017

Re: NPA 223 to Overlay NPA 717 (Pennsylvania)

Dear Customer,

On October 27, 2016 the Pennsylvania Public Utility Commission in its order in Docket P-2015- 2510230, approved an all services overlay as the relief method for the 717 NPA. The 717 NPA generally covers the south-central portion of the state and serves communities such as Gettysburg, Harrisburg, Lancaster, Lebanon, and York. The new 223 NPA will serve the same geographic area currently served by the existing 717 NPA. On November 14, 2016 the Industry filed a Joint Petition for Reconsideration. On January 19, 2017 the Commission issued an order modifying the implementation schedule for the all-services distributed overlay to be implemented over the 717 area code as follows:

**Implementation of Relief Plan**

Implementation of the overlay of the 223 NPA is as follows:

|  |  |  |
| --- | --- | --- |
|  | **Time** | **Date** |
| Completion of Network Preparation | 12:01 AM Eastern | March 4, 2017 |
| Start of permissive 10-digit dialing & customer education | 12:01 AM Eastern | March 4, 2017 |
| End of permissive dialing and start of mandatory 10-digit dialing with first assignment of NXX codes form new NPA | 12:01 AM Eastern | August 26, 2017 |
| Earliest new NPA central office code activation date\* | - | September 26, 2017 |
| Earliest date central office codes in the new NPA may be ordered through NANPA | - | July 22, 2017 |

\*In service date of the New 223 NPA

During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

**PHASE I**

**Permissive Dialing Date –Began March 4, 2017:** During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

**PHASE II**

**Mandatory 10 Digit Dialing Date – August 26, 2017:** All callers must dial local calls with 10 digits. If you inadvertently dial 7 digits, your call will not be completed and a recording will prompt you to hang up and dial again.

**Dialing Plan**

Coincident with the introduction of mandatory 10-digit dialing, the dialing plan for the 223 and 717 NPAs will be as follows:

|  |  |  |
| --- | --- | --- |
| Type of Call | Call terminating in | Dialing Plan |
| Local & Toll Calls | Overlay Home NPAs (HNPA) | 10-digits (NPA-NXX-XXXX)\* |
| Local & Toll Calls | Foreign NPA (FNPA) outside of overlay | 1 + 10-digits (1 + NPA-NXX-XXXX) |
| Operator Services  Credit card, collect, third party | HNPA or FNPA | 0 + 10-digits (0 + NPA-NXX-XXXX) |

\*1+10 digit dialing for all HNPA and FNPA calls permissible at service provider’s discretion

To prepare for this overlay, please note the following:

* Notify your clients, vendors, domestic and international of your new area code.
* Inform employees, customers, and co-workers.
* Changes in telephone equipment should be directed to the equipment vendor.
* Utilize the applicable test number to make sure your equipment recognizes the new area code.
* Update all correspondence, such as stationery, business cards, checks, brochures, promotional items, internet web pages, catalogs, directory listings.
* Reprogram features such as Auto-Dialing, Speed dialing, and Call Forwarding.
* Reprogram security doors and gate systems.
* Contact your service provider to update your cell phone and other wireless communications.
* Internet dial-up connection may need reprogramming or upgraded.
* Notify Alarm system providers of the new area code + telephone number so they can update their records and equipment as needed.

The area code overlay will not affect the cost of a call. Costs incurred for updating systems and revising printed materials is the responsibility of the customer. The directory listings (white pages) will be updated by the telecommunications industry. Listings appearing in other directories will be the responsibility of the customer.

If you have any additional questions, please contact your Premier Specialist or Customer Service 1-866-847-5500